

# Quality Policy

## WHY

This is the purpose of our business.

We are reliable – in our products, processes – and in everything we do!  
Because excellent quality results in satisfied customers!



### Positive Quality Culture

We report quality issues openly and honestly.  
We use failures as a starting point for improvements.



### Performance

We do not pass on defects or deviations.  
Quality is founded on data based decisions, immediate and effective execution.

## HOW

This is how we do it and what makes us special.



### Passion

Everyone in Senvion - at every level - is responsible for our quality and the customer satisfaction and can make a difference.



### Teamwork pays off

Commitment, knowledge and skills of our employees – worldwide - and our partners, are the main ingredients for our success.



### Break new ground

We challenge the status quo, we strive for innovation and simplification, we drive digital and agile solutions.

## WHAT

This is what we do.

We deliver first class products, service and solutions.  
We continuously optimize, not just our products, but every aspect of our business.  
We ensure compliance with all requirements and customer expectations.  
We strive to reduce Non-Quality costs at all levels.  
Our processes are used to help us make a job more effective, efficient and simple.

Hamburg, 2020 Jan 14  
Peter Fritzsche  
Managing Director

Sebastian Wergowski  
Managing Director Finance

Next review: 2021 Jan

**SENVION**  
We make wind perform.

# HSE Policy

## WHY

This is the purpose of our business.

We want everyone working for Senvion to come home safe and healthy every day.  
We care for the environment, with our products, business and behavior.



### Communication

Transparent and clear HSE targets and results.  
Simple rules and instructions. Promote open communication to achieve a positive culture.



### Partnership

Management commits to HSE as a core value.  
We promote an HSE-mindset and behavior in our teams and with our partners.

## HOW

This is how we do it and what makes us special.



### Passion

We engage and empower everyone for HSE – we lead by example and care for each other. We take pride in the standards and goals we set in HSE and strive to achieve them.



### Performance

Simple reporting.  
Efficient analysis.  
Reliable actions.  
Continuous improvement.  
Adhere to standards.

We create a world class environment and health and safety culture.  
We comply with all legislation, regulation and requirements of relevant interested parties.  
We work closely with our partners and customers.  
We are committed to protect the environment, prevent pollution, eliminate hazards, reduce occupational health and safety risks and enhance management systems and performance.  
Safety is the key factor - everyone is obliged to stop any unsafe job.

## WHAT

This is what we do.

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